**From:** Mark Marshall
**To:** Ryan Unsworth; Licensing la2003
**Subject:** FW: 226 Church Street
**Date:** 13 December 2016 16:24:52

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Dear Sirs

Further to my previous representation regarding the premises above I write to confirm that a substantial change has occurred since my last visit which occurred on Friday 2nd December 2016.

I visited at 15.00hrs on the 13th December 2016 to find that the canopy had undergone substantial repairs and whilst the structural integrity could not be properly assessed the structure looked safe and sound and the work had been carried out to a good standard and the overall finish was reasonable.

The issues highlighted in relation to fire hazards in the store had also been addressed.

I spent some 20 minutes in the shop observing the applicant interact with customers, during this time there was a wide range of personalities from groups of youths, a male with clear mental health issues and a smart business man.

The applicant handled all customers in a very professional way each of which presented their own challenges. When the customers left we had a short discussion about the challenges in the area with deprivation, addiction and mental health, the applicant recalled some experiences when he worked in a challenging area in Birmingham and from my observations his calm but efficient nature bares this experience out.

The issues in the area itself won't change and whether the committee feel that this applicant is exceptional is a determination that can be made after hearing all parties, but I am very encouraged by the level of response to verbal requests that have been made in 10 days, the applicant stated that he had been working day and night to rectify the concerns highlighted and I feel it is fair to make the point that his efforts were duly noted.

Mark Marshall
Licensing and Health & Safety Manager
Blackpool Council
01253478493

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**From:** Mark Marshall
**Sent:** 13 December 2016 16:01
**To:** Mark Marshall
**Subject:**

Sent from my Samsung device